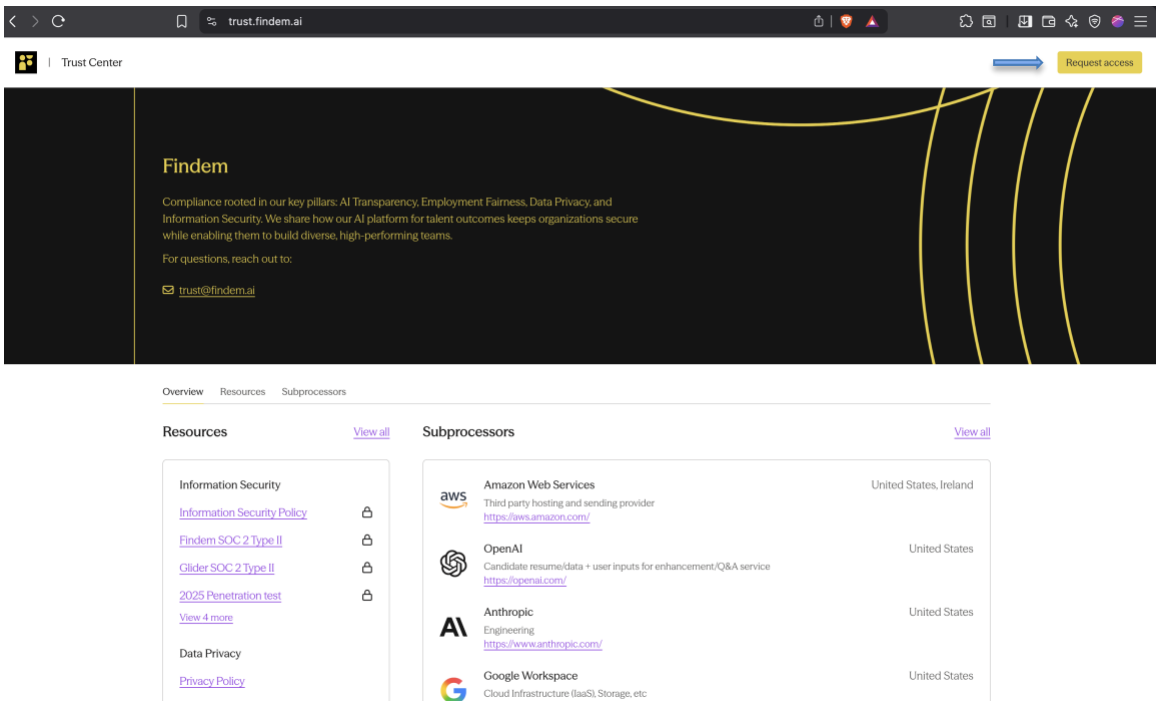
Findem Trust Center Access Guide

This guide explains how to request access to Findem's Trust Center and view security and compliance documentation.

To access the Findem Trust Center, please visit: https://trust.findem.ai/

Step 1: Request Access

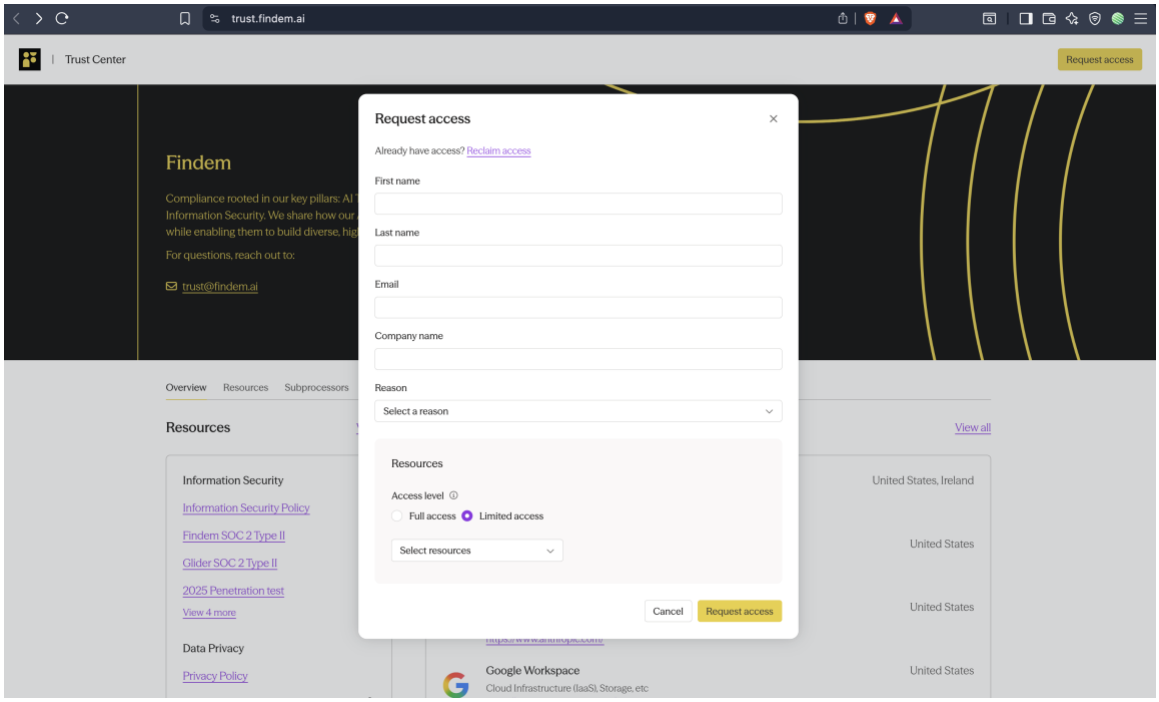
On the Trust Center homepage, click the Request Access button located in the top-right corner of the page.



Step 2: Complete the Access Request Form

Fill in all required details, including First Name, Last Name, Email Address, Company Name, and Reason for Request.

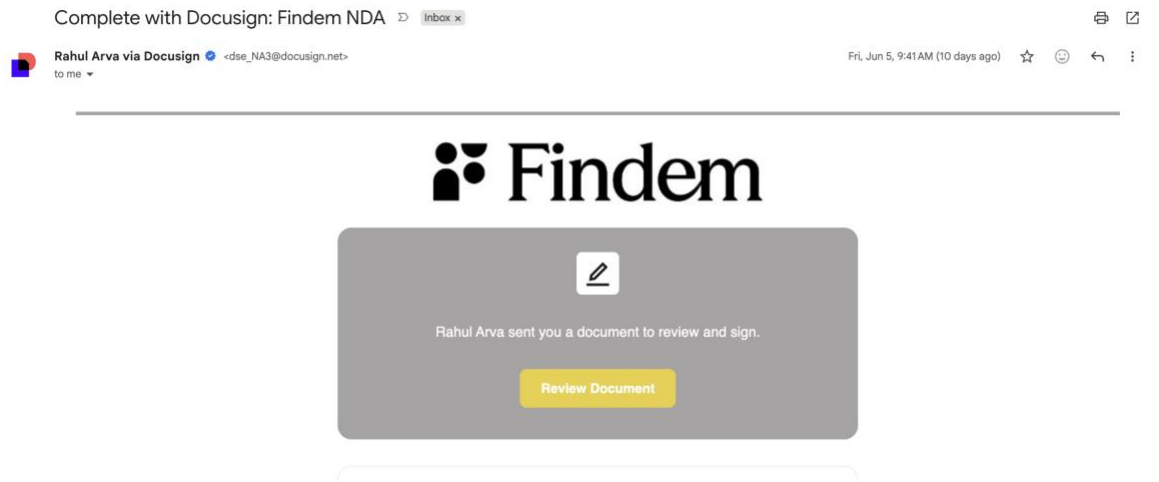
Select the appropriate access level and requested resources, then click Request Access.



Step 3: Sign the NDA

Once your request has been approved, you will receive an email titled:
"Complete with DocuSign: Findem NDA"

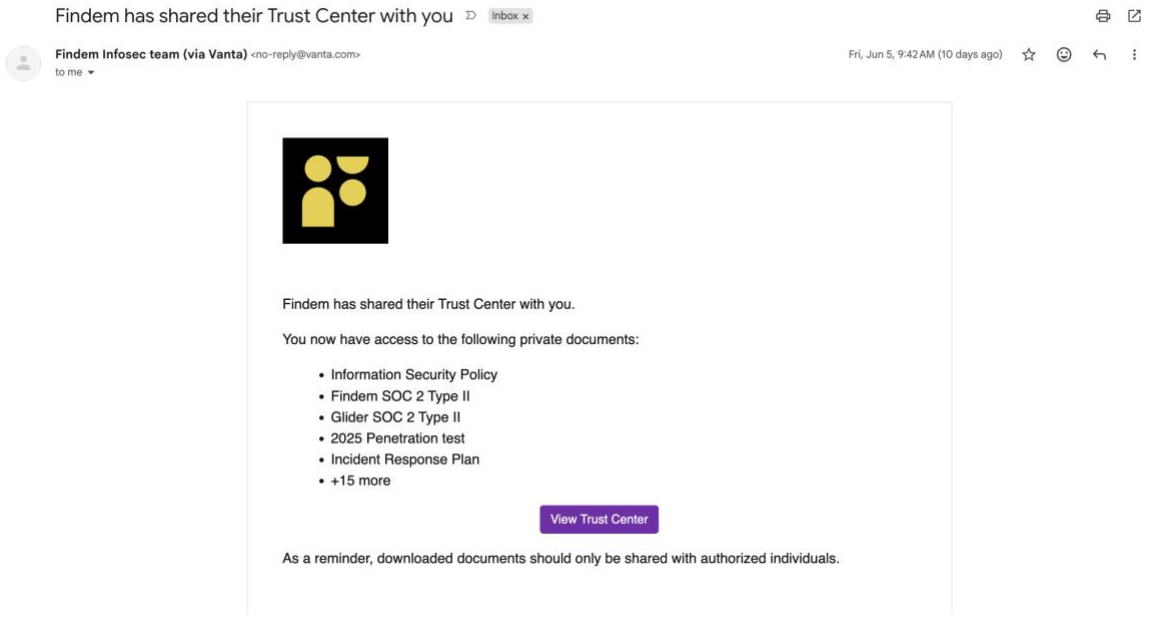
Open the email and click Review Document to review and sign the NDA.



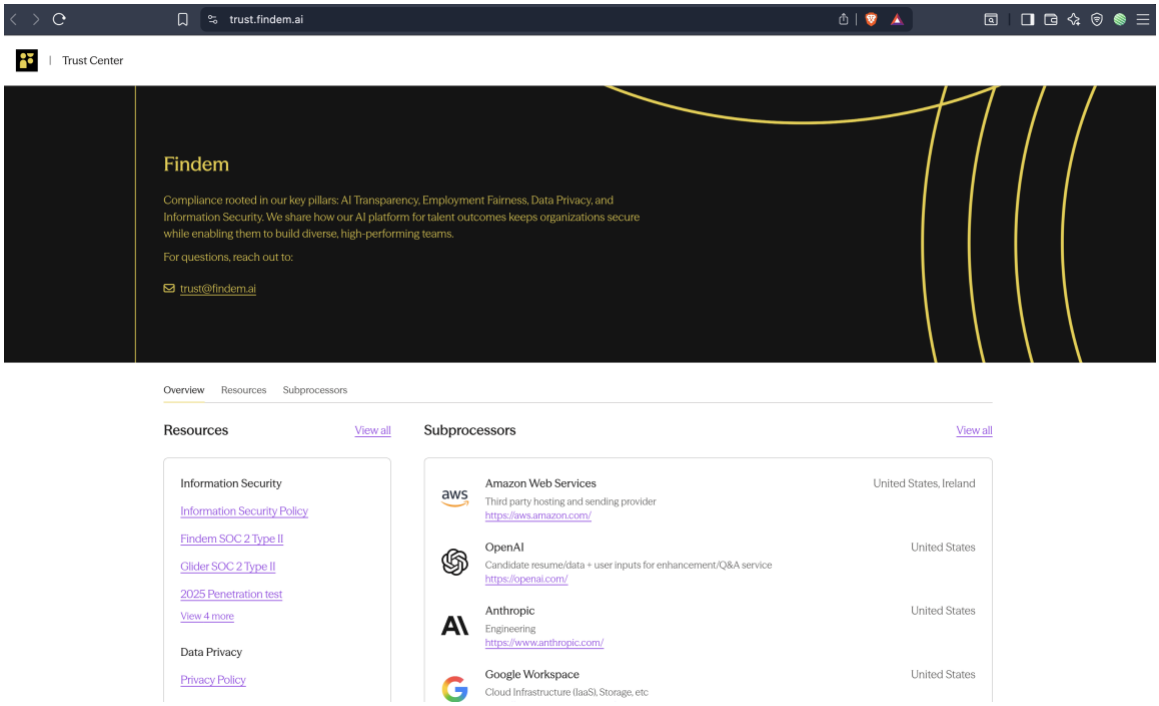
Step 4: Access the Trust Center

After the NDA has been signed, you will receive an email from no-reply@vanta.com with the subject:

"Findem has shared their Trust Center with you" Open the email and click View Trust Center.



You will be redirected to the Findem Trust Center, and the previously locked documents will now be available for download and review.

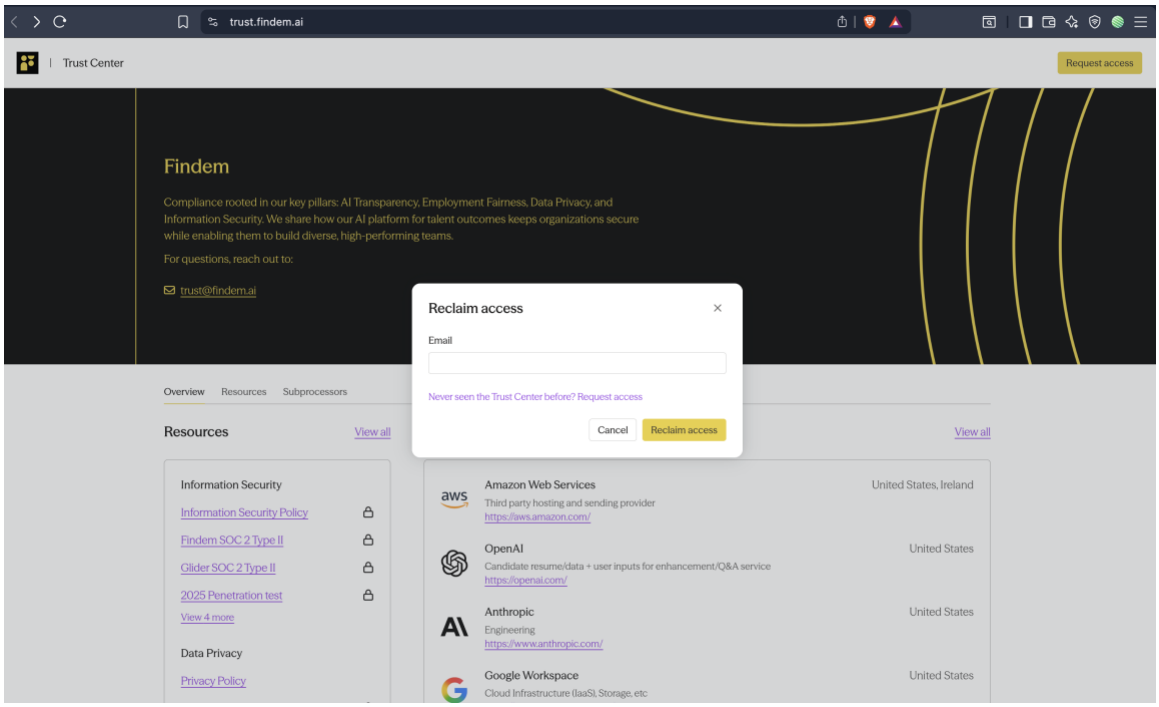


Troubleshooting

Documents Still Show as Locked
If you have completed all the steps above and the documents are still showing as locked:
1. Clear your browser cache and cookies.
2. Close all browser windows.
3. Open a new browser session and access the Trust Center again.

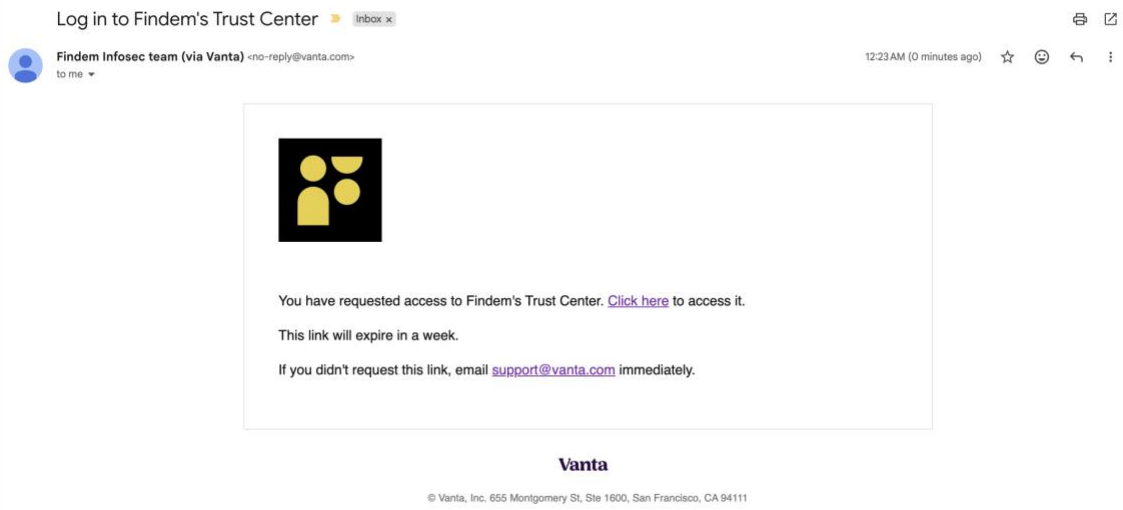
Reclaim Access

If the documents remain locked after clearing your cache and cookies:
1. Click Request Access.
2. Select Reclaim Access.



3. Enter the same email address used during the original access request.
4. Click Reclaim Access.

You will receive a new email from no-reply@vanta.com.



5. Open the email and click the access link.
6. We recommend opening the link in an Incognito/Private Browsing window to avoid cached authentication issues.

If you continue to experience issues accessing the Trust Center, please contact us at trust@findem.ai.